

# Information Technology Advisory Council (ITAC)

## MINUTES

9:00, May 9, 2013 in EPC 304C

Members in Attendance: David Anderson (chair), Cindy Brown, Vicki Brownrigg, Ben Cornella, Jeff Foster, Kirk Moore, Jeroen Soeurt, Regina Winters

### UPDATES

1. IT – Kirk Moore
  - a. Refresh/VDI – planning for winter break; hardware is becoming available, but at this time very expensive; hoping for prices to decrease by October; still evaluating VDI
  - b. Windows 8, Office 2013 – available; will officially start supporting this summer
  - c. Wireless – changing from a convenience to a customer preferred network; adding more access points, more outdoor access; attempting to have done by summer
  - d. Identity Management – project is up and going; training in July; Boulder will be on it by fall; UCCS will run parallel until stable
  - e. Personnel – Sean Staples, Joey Laconte, and Terry Spence have resigned; IT needs to figure out how to take up the slack until new people are hired; Bb support position recently posted
  - f. Mobile printing – demoing system to print to Paw Prints from mobile devices
2. Blackboard – David Anderson
  - a. Collaborate – IM, Web Conferencing, and Voice Authoring available in all Bb courses
  - b. Upgrading to SP12 in August
  - c. Maintenance windows – A&R is aware of future down times for Bb upgrades; will alert faculty scheduling courses during the windows
  - d. Secure testing – Math Online will use ProctorU; we will see what their experience is
3. Faculty Resource Center – David Anderson
  - a. Searching for ID, IT positions
  - b. QM Program – continues to grow; working toward certification
  - c. Online Course Enhancement Grants – five faculty going through certificate and QM review programs
  - d. Teaching Online Certificate Program – good attendance predicted for summer
4. Campus Online Task Force – David Anderson
  - a. Secure testing – evaluating different services and products; will monitor Math Online’s experience with ProctorU

- b. Online student survey – in process of developing a student survey to get feedback on experience with online programs, courses, Blackboard, etc.
- 5. Website Survey – Jeff Foster
  - a. calendaring – narrowed down to 2-3 vendors; doing demos
  - b. website project – UA started project in Jan to enhance “first few clicks”; based on work done by web discovery committee, campus input; now wrapping up strategy phase; getting into design and development phase; visit [www.uccs.edu/advancement/website](http://www.uccs.edu/advancement/website); feedback welcome; email Jeff or click on Feedback on campus home page

**NEW BUSINESS**

- 1. None

**Next meeting:** In the distant future. Have a great summer!