

# Information Technology Advisory Council (ITAC)

## MINUTES

9:00, September 13, 2012 in EPC 304C

Members in attendance: David Anderson (chair) , Jackie Crouch, Vicki Brownrigg, Jeff Foster, Cindy Brown, Scott Switzer, Venkat Reddy, Peggy Beranek, Tabby Farney, Jan Kemper, Regina Winters, Kirk Moore, Sharon Stevens

### UPDATES

1. IT – Jerry Wilson, Kirk Moore
  - a. Wireless network
    - i. Working on upgrading network to handle increasing use of mobile devices
  - b. ID management (semi-centralized model)
    - i. Going to an Oracle-based system-wide management of accounts
  - c. Computer lab refresh
    - i. The next refresh will be to a virtual desktop system, using thin clients and touch screens
  - d. Mobile Web site
    - i. Mapping out a home page web redesign for mobile apps
    - ii. Looking at Bb mobile apps – a robust collection of apps developed at Stanford and bought out by Blackboard
  - e. Search engine reconfiguration
    - i. Mapping out a redesign to be more user friendly and more accurate
2. Blackboard – David Anderson, Kirk Moore
  - a. SP 9 upgrade – new features, problems
    - i. Terms, course-to-course navigation, auto-regrade, paste from Word, alignments; FRC has/will send out Blurbs on these
    - ii. Course merge snafu – lots of problems behinds the scenes dealing with the new course merge tool built into Bb; will resolve the issue for spring
  - b. Blurbs
    - i. FRC is sending out Blackboard Blurbs – brief tutorials describing Bb features, tools
  - c. Synchronous collaboration – Adobe Connect Pro
    - i. Contract to purchase concurrent user licenses is held up in legal/procurement limbo
3. Faculty Resource Center – David Anderson
  - a. Teaching and Learning Center is now the Faculty Resource Center
  - b. New structure (David Anderson appointed Director), additional staff to help support growing online environment
  - c. All current services and activities will continue, more with be added

- d. The Quality Matters peer-review program is being adopted to help promote quality in online courses
- 4. Campus Online Task Force – Venkat Reddy
  - a. Looking into MOOCs (Massive Open Online Courses) – what do they mean to us, how do we need to direct our online efforts going into the future? These are big questions that are being examined at multiple levels on campus and throughout the system

**NEW BUSINESS**

- 1. Faculty-I (UCCS Announcements): can the sender's name appear in the header?  
David will check

**Next meeting:** 9:00, October 11, 2012 in EPC 304C