Information Technology Advisory Council (ITAC)

MEETING MINUTES
Meeting held at 9:00 a.m., Thursday, September 9, 2010 in EPC 304C

Members in attendance: David Anderson (Chair), Jackie Crouch, Tabatha Farney, Justin Jory, Jan Kemper, David Fenell, Tracy Parks, Jerry Phillips, Sharon Stevens, Jerry Wilson, Regina Winters

IT UPDATES
Jerry W reported that:
1. The **Telepresence** system is working well. Two courses—one from Nursing and one from Engineering—are currently being conducted with students from La Mar and Otero interacting with the classes here at UCCS.
2. The PO for the **VoIP** system should be cut within the next week. The change-over from our current phone system is scheduled to take place in December.
3. Currently the School of Business—and a few others—are on the **Ingeniux** web content management system. Others who are interested in switching from Serena should contact Kirk Moore.
4. **ISIS** is working fairly smoothly, and new components are being rolled out. Jan reported that the transcripts feature is now available.

BLACKBOARD UPDATES
David A reported that:
1. Blackboard is running fairly smoothly.
2. Blackboard's **Managed Hosting** is very responsive to any problems that arise. We have semiweekly conference calls, a single point of contact to address support issues, and as a result, much faster response times.
3. Most problems that we are currently experiencing with Bb are due to the lack of instructor training.
4. He will shortly send out another **Blackboard Tips** addressing the use of Course Content Collections.

NEW BUSINESS
1. **Annual Down Time.** Motion to recommend that Jerry W propose to Leadership a week during winter break when no classes are to be scheduled so that upgrades to Blackboard, images on IT lab computers, and other IT systems can be made without impacting classes. **Passed**.
2. **IT Priorities.** Jerry W suggested that this Council reemphasize its original mission to "analyze, report and recommend approaches and solutions for IT issues and problems." There are always new projects coming up for IT to work on, but insufficient resources to handle them all. ITAC could help with prioritization. The Council agreed.

The meeting adjourned at 10:00 a.m. The next ITAC meeting will be held at 9:00 on October 14, 2010 in EPC 304C.

Please report any corrections or omissions to David Anderson at danderso@uccs.edu.